



**AROGYA DHEER (Telemedicine)**

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## Arogyadheer (Telemedicine)



Project Duration

**2 Months**



Project  
Beneficiaries

**Citizens, PMC,**



Completion Date

**Jul 2020**



Project Status

**Completed and  
Operational**

### Key Features:

- Live *Audio/Video doctor and patient (citizen) Consultation*
- Easy Scheduling of appointments*
- Remote clinical documentation* of disease and the diagnosis in line with Covid Protocol of No Contact
- Quick/Self registration, Visit Notes/Summary* for further consultation
- Integration with HMIS (Hospital Management Information System)/EMR (Electronic Medical Record) integrations

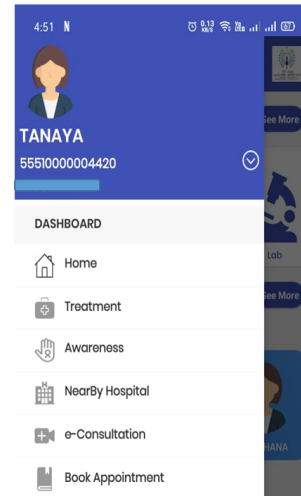
Telemedicine being one of the modules implemented first among HMIS, considering COVID-19 pandemic situation. This solution consists of a secured Web URL for Doctor's & an App named "AROGYA-DHEER" for patients in compliance with all HIPAA\* norms providing *secure, convenient and collaborative virtual consultation* to patients.



With an Aim to meet these diverse needs in city health Challenges, Pune Smart City Development Corporation (PSCDCL) has implemented “Arogyadheer” a telemedicine initiative.

- Telemedicine being one of the earliest modules implemented considering global (Covid 19) pandemic situation
- This facilitated in faster access to *more than 17,000 patients with healthcare practitioners of Pune city* for any of their queries especially related to covid19 in the current pandemic scenario.
- This helped in improving *doctor-patient contactless engagement* and better outcomes virtually.

#### Citizen e-Consultation



1. *Citizen registers* and clicks on e-Consultation
2. Citizen can *view the list of doctors* available to consult with
3. Based on the preference the Citizen *can have a video or audio call* with the doctor

4. Based *on the diagnosis of the citizen*, doctors either refer to the nearby hospital or prescribe medicine
5. Doctors were able to *check the progress of patients by taking* regular follow up in chronological manner for progress of patient health parameters.

#### Patient Doctor Call

