



# Digi Pune



PUNE

SMART CITY  
DEVELOPMENT  
CORPORATION LTD.

Digi Pune

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# Digi Pune



Project Duration

6 Months



Project Beneficiaries

Citizens, PMC



Completion Date

March 2023



Project Status

Under Development

City Administration

## Digital Ecosystem



Municipal Services



Tax Payment



Grievance



Personalized Information  
(Demographic, Location, preference & behavior)



Participatory governance



Engagement Events



Benefits & Offers



Third Party Service eco system



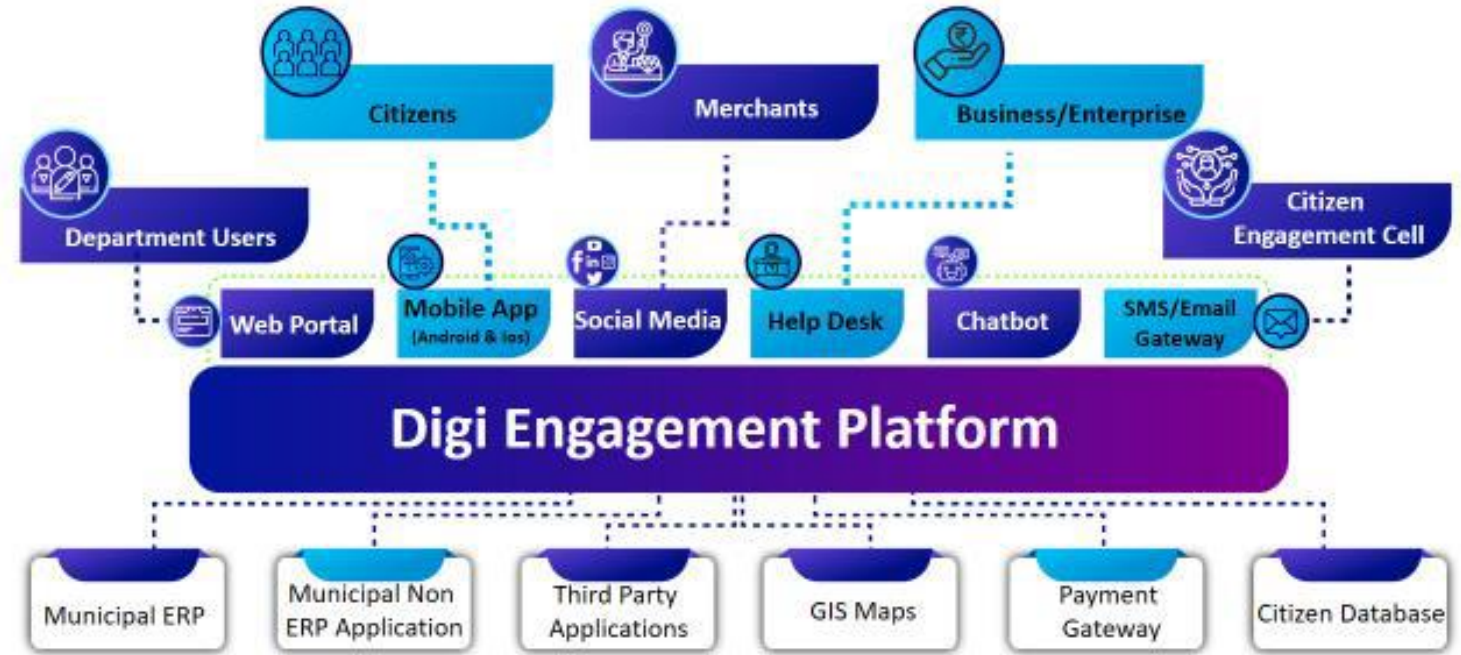
C2C Service Eco systems



C2C Service Eco systems

Digi Pune shall act as a two-way communication between the city administration and all other stakeholders of city such as PMC's departments, Citizens, City merchants, Business/Enterprises and more

## Solution Components of DigiPune



### Key Factors of Digi Pune:

- A digital and efficient communication channel between Government and citizens which brings the transparency in Government operations and raises trust index within citizens of city citizen collaboration
- Easy Access to municipal and merchant services for citizens which provides one stop shop for all services via Multiple channels of access – Internet, Mobile, POS and setting high service with delivery standards via effective Planning and better decision making for administration with Availability of information and Citizen behavior.